

Privacy Policy

Last Updated: 03.03.2026

1. Introduction

Welcome to Happy Hamper (“Company,” “we,” “our,” or “us”). This Privacy Policy explains how we collect, use, disclose, and protect your information when you visit our website at happyhamper.biz (the “Site”).

Our Site is hosted on the Wix platform, which provides us with the tools to offer our products and services to you.

By using our Site, you agree to the terms of this Privacy Policy.

2. Information We Collect

We may collect the following categories of information:

A. Information You Provide to Us

When you interact with our Site, we may collect:

- Name
- Email address
- Phone number
- Billing and mailing address
- Payment information
- Business information (if applicable)
- Information submitted through contact forms
- Information necessary for invoicing

Payment information is processed securely by third-party payment processors integrated through Wix. We do not store full payment card numbers on our servers.

B. Information Collected Automatically

When you visit our Site, we may automatically collect:

- IP address
- Browser type and version
- Device information
- Pages viewed
- Time and date of visits
- Referring website
- Usage data

This information may be collected through cookies and analytics tools.

3. How We Use Your Information

We use the information we collect to:

- Provide and manage our services
- Process payments and issue invoices
- Respond to inquiries and customer service requests
- Send administrative communications
- Send marketing emails (if you opt in)
- Improve our website and services

- Detect fraud and enhance security
- Comply with legal obligations

If we engage in email marketing, you may unsubscribe at any time by clicking the unsubscribe link in our emails.

4. Payments and Billing

We collect payments and send invoices for services and/or products. Payment transactions are processed through secure third-party providers available via Wix. These providers comply with PCI-DSS standards for payment processing.

We may retain billing and transaction records as required for tax, accounting, and legal purposes.

5. Analytics and Tracking Technologies

We use analytics tools to understand how users interact with our Site. This may include services such as:

- Google Analytics (if applicable)

These tools collect information such as IP address, device information, and browsing behavior. This information helps us improve website performance and user experience.

You can opt out of Google Analytics tracking by using Google's browser opt-out tools.

6. Cookies

We use cookies and similar technologies to:

- Enable website functionality
- Analyze traffic and usage

- Improve user experience

You can control cookies through your browser settings. Disabling cookies may affect website functionality.

7. Sharing of Information

We do **not sell** your personal information.

We may share information with:

- Payment processors
- Invoicing and accounting service providers
- Email marketing providers (if used)
- Analytics providers
- Legal authorities if required by law
- Professional advisors (accountants, attorneys)

All service providers are required to protect your information.

8. Data Retention

We retain personal information only as long as necessary to:

- Provide services
- Maintain financial records
- Comply with legal obligations
- Resolve disputes

- Enforce agreements
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9. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your information.

Our website is hosted by Wix, which maintains secure servers and firewall protections. However, no method of transmission over the internet is completely secure.

10. Your Privacy Rights (U.S.)

Depending on your state of residence (such as California, Colorado, Virginia, etc.), you may have rights including:

- The right to know what personal information we collect
- The right to request deletion of your personal information
- The right to correct inaccurate information
- The right to opt out of certain data uses

To exercise your rights, contact us at:

 happyhampermobilelaundry@gmail.com

We may verify your identity before processing requests.

11. Children's Privacy

Our Site is not directed to children under 13. We do not knowingly collect personal information from children.

12. Third-Party Links

Our Site may contain links to third-party websites. We are not responsible for the privacy practices of those websites.

13. Changes to This Policy

We may update this Privacy Policy periodically. The updated version will be indicated by a revised "Last Updated" date.

14. Contact Information

If you have questions about this Privacy Policy, contact us at:

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